

community matters

Introduction

Welcome to our Autumn edition of Community Matters. This issue is dedicated to Potential Kids, which is a voluntary non-profit organisation which helps young people with special educational needs and disabilities.



Latest News

This Summer, The Galleria Management Team have been busy mentoring students during their work experience week. The students from local secondary schools were able to work shadow every department in the team, learning about each role and the responsibilities involved.



SEPTEMBER 10th
Suicide Prevention Day

What's On

The Galleria invites local charities or groups to hold awareness or fundraising events relating to these calendar dates.



OCTOBER 10th
World Mental Health Day



OCTOBER 26th
Poppy Appeal Launch

NOVEMBER 10th
Remembrance Sunday

Show your support and buy a poppy, available from our customer services desk



NOVEMBER 12th
Purple Day

UK's accessible shopping day for guests with disabilities

Please contact the Community Champion to book.

About Potential Kids



Potential Kids offer after school and weekend activity sessions for young people with special educational needs and disabilities. The sessions are kept small enough in numbers to reduce social anxieties and fears. They are held in safe environments where young people can be understood, accepted and have the opportunity of meeting others like themselves. They are able to learn and develop their social and communication skills through play with others. Most who attend will have limited opportunities to socialise, learn and have fun, as they may have been unable to join other mainstream classes.

Potential Kids offers an avenue for young people to reduce their social isolation, increase their self esteem whilst also building their self-confidence. The groups give parents the opportunity to have a coffee and some down time whilst their children socialise, learn and play.

This non-profit organisation was set up by Angela Gaughan, a mother of a child on the autistic spectrum.

Potential Kids achieved ARISE funding to help with the set up costs of the charity. However, establishing an operating base for Potential Kids was highly challenging with the group initially suffering breaks-ins, vandalism and premises leasing issues. Fortunately, Angela's dedication and a strong relationship with The Galleria team meant that Potential Kids were able to relocate and are now securely based within The Galleria.



Timetable

All sessions are run by experienced qualified DBS safeguarded professionals, therapists, play leaders, coaches and volunteers. Currently their sessions take place at:

Gamers Coding Sessions

Second Saturday of the month
10-12pm, email to book.

Old Management Suite, The
Galleria Outlet Shopping
Centre, Comet Way, Hatfield,
Herts, AL10 0XR

Stay & Play Sessions

Third Saturday of the
month 10-12pm, no
booking required just
turn up.

Breaks Manor, Link Drive,
Hatfield, Herts, AL10 8EY

Sport Sessions

Multi-functional sports and
football sessions, 1-1 Cycling
Sessions, email to book

Roe Hill Fields, Briars Lane,
Hatfield, AL10 8EY

SEN JUDO Eagles

First Saturday of the month 11-12pm,
FREE sessions, no booking required just
turn up. Age 6+, funded by Potential Kids.

Jim McDonald Centre, High View, Hatfield,
AL10 8HR

Unless stated, sessions must be attended at all times by a responsible parent/carer aged over 18 years and they must remain on the premises.

To book a session and for any general enquiries or requests please email info@potentialkids.org. Numbers may be limited, so if booking is required please do so in plenty of time to avoid disappointment. All sessions will be subject to completion of a registration form.

The Galleria's Community Champion is Alison Linskey, if you would like any more details on any event please contact alison.linskey@landsec.com or call 01707 256860 extn 225.

Local charity partner update



The Galleria continues to support local charity The Willow Foundation. We recently achieved our **£1,250 annual fundraising target**. With the funds raised, Willow provide a special day for a child or young adult living with a life threatening condition such as cancer, motor neurone disease, cystic fibrosis, muscular dystrophy and Huntington's disease. Thank you to all our customers, brand partners and local businesses who helped us reach this target, we couldn't have done it without your help.

From 2018 to 2019

Total amount raised for Willow
Total £2015.84

Willow are always looking for new volunteers so please do get in touch with Florence Moffat at Willow regarding any upcoming opportunities. Willow recognise that your time is precious and your commitment to supporting them is invaluable. As a volunteer the time you give enables Willow to provide many more Special Days. There are a number of ways to volunteer with Willow so please visit www.willowfoundation.org.uk/support-willow/volunteering for full details.

www.willowfoundation.org.uk



Willow Events

Great Wall of China Trek

Team Willow are looking for participants to join them on a trip of a lifetime to the **Great Wall of China**. So if you are looking to take on an ultimate challenge in a historic and beautiful part of the world, this trip is for you!

You will be trekking for five days exploring this awe inspiring ancient man-made wonder of the world. You will be in great company, as everyone taking part is raising money for Willow making this an incredible trip to be part of.

Built by the Ming dynasty more than 2700 years ago to keep invaders out of China, the Great Wall of China is one of the greatest sights in the world. Today, people travel from all over the world to see the breath-taking mountain scenery, historic battlement stations and experience the fascinating culture of China.

Fundraising Target

This incredible trip to trek the Great Wall of China Trek is a fundraising experience for Willow and will require that you raise minimum of £2,900. But before you run for the hills, Willow's friendly fundraising team will be with you every step of the way to give you all the practical help you need to reach your fundraising goal.

Trek Organiser

This Trek is being organised and delivered by Global Adventure Challenges. Global have been arranging treks all over the world for Charities since 2000 and have taken over 20,000 people on life-changing adventures all looking to raise funds for their chosen Charity. Willow is delighted to be partnering with Global Adventure Challenges for their Trek to China.

For more information please visit
www.willowfoundation.org.uk

Environmental Efforts



Local primary schools, partner with The Galleria for World Environment Day

The Galleria hosted children, from Ryde and St Philip Howard primary schools, on Wednesday 5th June to celebrate World Environment Day with a range of interactive environment focused activities.

Staff at The Galleria were assisted by representatives from the World Wildlife Trust, who accompanied the group on a tour of The Galleria's gardens teaching them about biodiversity in the local area and helping the children to identify different types of bugs. As part of the tour, the children learned about the ways in which The Galleria is supporting the local environment, including visiting the bird boxes and lavender garden on site and learning about the centres recycling efforts. The day concluded with the children taking part in a wildlife quiz, games and planting sunflower seeds to take home.



“It was so nice to learn about what goes on right under our noses to save the environment! We want to thank everyone involved in this great learning opportunity.”

Sue Gajjar, Assistant Headteacher
at St Philip Howard primary school



Wildlife

One of our environmental objectives is to conserve and enhance the natural environment, in doing so we are taking care of our wildlife. You will notice that we recently installed bird boxes for nesting and have also created a wild flower garden for the bees to feed. We are hoping to install a beehive on site in the near future to enhance the site's biodiversity credentials and provide an opportunity for staff and community involvement.

Noticeboard

Help us bring some Christmas cheer to the Galleria!

We are inviting groups in the local area to perform to our customers this Christmas. We have performance areas available for solo artists, small bands & choirs!

Your group will be able to collect for a charity or club funds or why not use the opportunity to promote your group or any other upcoming events.



Please contact Alison for availability on alison.linskey@landsec.com



- If your group, local charity or business would like to promote or fundraise in The Galleria over the Christmas period we are taking bookings now. All we need is a completed booking form, health and safety docs and a copy of your public liability insurance. Dates are getting booked up quick so to avoid disappointment please get in touch.

Free Club

for for Welwyn Hatfield young people in secondary school!



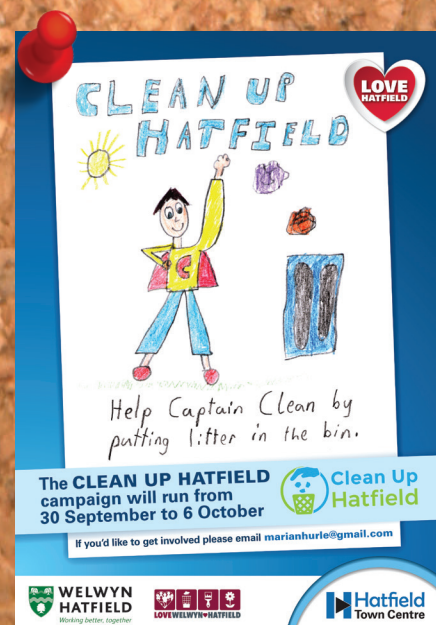
Fridays 6:30pm - 8pm

Gracemead House, AL10 8HX

• FUN • FRIENDSHIPS • FAITH • TRIPS •
SUMMER HOLIDAYS!



07891915523 | @younglife_wh
welwynhatfield@ylinternational.org



Recruitment

Calling all Brand Partners and local businesses looking to recruit staff

We would like to invite your company or store to have a **FREE** stand at the Galleria Jobs Fair on the 17th October 2019, 10am to 3pm.

We are hoping a number of high-profile employers will be in attendance at our jobs fair, including yours.

The event is for anyone who is currently seeking full or part time opportunities.

We are very busy spreading the word so we can attract as many jobseekers as possible. Twitter, Facebook, website, local press, college campuses etc.

Jobs fair 2019



If you are interested in booking a **FREE** stand please email the Community Champion before the closing date of 13th September.

Events & Exhibitions

Purple Tuesday 12th November 2019



The UK's
accessible
shopping day

What is Purple Tuesday?

Purple Tuesday was introduced last year as the UK's first accessible shopping day, established to recognise the importance and needs of disabled consumers, raise awareness of the value of the Purple Pound, and promote inclusive shopping. This year it will be held on the 12th November and this is an opportunity for all organisations across all sectors to improve their customer experience for disabled people.



The Galleria is proud to support Purple Tuesday and have helped our disabled customers by:

- Installing new signage to promote awareness of hidden disabilities through the adoption of the "Not every disability is visible"
- Introducing a quiet hour every Sunday from 11am to 12pm for people with autism as well as other sensory needs
- Launching a dedicated space to support autistic people and their families who often find shopping difficult due to sensory difficulties. The room aims to provide a safe and calm environment where autistic people can take time out as well as those with learning difficulties and sensory conditions
- Training key members of staff to identify, support and respond effectively to autistic visitors of all ages
- Installing a hearing loop at customer services
- Achieving Level 1 of the Government's Disability Confident accreditation
- Hidden Disability lanyards available for customers that require additional assistance throughout our stores, restaurants and in general, as they enjoy a day out in the centre

This Purple Tuesday we will be highlighting to our guests the importance of the disabled customer to provide practical ways to improve their experience by:

- The opportunity to purchase Purple merchandise such as pin badges from our customer services desk to show your support
- Reminding all customer facing staff why Purple Tuesday is so important
- Installing posters advertising the Disability Services available in the centre
- Dedicating staff to take part in a mental health first aid course
- Making improvements to our website accessibility for our disabled users
- Working with brand partners to review their stores disability access



ARISE

H A T F I E L D

DOES YOUR GROUP NEED A BOOST?

FUNDING OF UP TO

£1000

Arise Hatfield supports community groups and initiatives within Hatfield, with **funding of up to £1000**. So whether you're looking to **launch a new idea** or just **improve the services** you currently offer – **we can help!**

To find out more please get in touch:

01707 275050 OR MAIL@ALMARKETING.COM

 **arisehatfield**

www.arisehatfield.com

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OUTLET SHOPPING


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